

WAITING LIST FOR COUNCIL HOUSE ADAPTATIONS

Due to limited budgets and high demand for Disabled Adaptations to Council Houses, a waiting list now exists for these works. This list is held jointly between Social Services (Adult Care Team) and St Albans District Council (Housing Department).

The waiting list works in the following way.

Following an assessment by Social Services for Adaptations to a Council property, first priority is given where there is an urgent need. For example, to prevent somebody having to go into hospital or to provide equipment for someone to come out of hospital.

Also high on the priority list are

young children and those who are terminally ill. The waiting list is constantly reviewed.

Items on the waiting list include, showers, stairlifts, ramps, major alterations. Small items, for example, banister rails, keysafes, grab rails, etc do not go onto the waiting list and this work is done as soon as possible. This means that our clients may have fewer falls in their homes, as rails are put in quickly and Home Carers are able to access vulnerable clients using keysafes.

The waiting list is monitored at regular meetings between the Adult Care Team, Children Schools & Families, Social Services and the Housing Department, St Albans District Council.

We are endeavouring to ensure that clients most in need are prioritised and the best use is made of our limited resources.

The waiting list for extensions to Council properties for disabled tenants and their families is dependent upon financial resources. The District Council is only able to carry out a very small number of major extensions each financial year due to the large cost that is involved.

St Albans District Council have an incentive scheme for all their tenants who occupy 3/4 bedroom accommodation and wish to move to smaller alternative 1 bedroom accommodation. The Housing Department will pay a sum of £1,250 plus the cost of removals and reconnection of the telephone.

**St Albans District Council
Housing Department**

Opening Hours :

Monday-Thursday 8.45am-5.15pm
Friday 8.45am-4.45pm

**Herts County Council
Social Services
Customer Services Centre**

Opening Hours :

Monday-Friday 8.00am-8.00pm

Contact Numbers :

**St Albans City & District Council
Housing Management
Tel : 01727 819414/15/17/18**

**Social Services
Occupational Therapist
Department
Customer Service Centre
Adult Care Services
Tel : 01438 737400**

**Children Schools & Families
Tel : 01438 737500**

The information in this leaflet can be made available in large print, braille, on audio tape, on computer disc or e-mail, by contacting the Housing Management Office on 01727 819414.



Housing
Department

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