



**Giveaways
and
Freebies!**

Join our Community Day!

Hosted by St Albans City & District Council and
Morgan Sindall Property Services

Thursday 19th June

3:00pm-6:00pm

**Camp, St Albans - St Luke's
Church, AL1 5QJ**

Everyone is welcome!

The Morgan Sindall Property Services team,
along with Citizens Advice and Council officers,
will be on hand to:

- Provide energy saving tips and information
- Book new repairs
- Opportunity to speak to council officers
- Raise local issues or concerns with the Police Neighbourhood Team
- Children can play safely with the 'Playing Out' charity scheme



**MORGAN
SINDALL**
PROPERTY SERVICES



Community Day Report – St Luke’s Church

Background

The **Community Day** at St Luke’s Church provided an opportunity for residents to share views on neighbourhood conditions and services. A total of 23 surveys were completed.

Methodology

- Surveys gathered feedback on neighbourhood satisfaction, repairs satisfaction, and engagement interest.
- Residents provided both quantitative scores (1–5) and written comments.

Key Findings

- **Neighbourhood satisfaction:** 2.48 (lowest across venues).
- **Repairs satisfaction:** 3.13 (above average).
- **Engagement interest:** 43.5% (highest across venues).

Resident Feedback

Residents raised issues including:

- Poor condition of street signs.
- Delays in resolving reported problems.
- Fly-tipping in the area.

Neighbourhood satisfaction was notably low, with many residents rating conditions poorly.

Repairs Accountability

- All repairs raised at the event were referred directly to Morgan Sindall.
- Outcomes of these referrals were not recorded centrally at this time.
- Future **Community Days** will use a strengthened system to track outcomes and update residents on the completion of their repairs.

Engagement Levels

Residents at St Luke’s showed the strongest willingness to engage further, with nearly half indicating interest in future involvement.

Next Steps

- Prioritise action on street sign maintenance and fly-tipping clearance.

- Build on high engagement levels by piloting new resident participation opportunities in this area.
- Ensure repairs referrals are tracked and outcomes communicated back to residents.