

Allocations Policy Summary

March 2025



St Albans
City & District Council

Housing Services

What is the Allocations Policy?

The St Albans Allocations Policy sets out the Council's assessment criteria for allocating social housing, ensuring fair and equal access to housing for all eligible applicants, while making the best use of the limited housing stock.

How to join the Housing Register

To apply to the Housing Register, go to www.stalbanshomechoice.co.uk and create an account. If you need help to fill in the form, call 01727 819450 to make an appointment with Customer Services. After completing the application form, you will be required to provide documents. All applicants must update their online application form with details of any changes in circumstances.



To qualify for the Housing Register you need to:

- Be aged 16 years of age or over, and not subject to immigration control.
- Be habitually resident in the common travel area.
- Have a local connection to the St Albans District.
- Have an identified housing need (unless aged 60 and over and applying for age restricted accommodation).
- Have no history of unacceptable behaviour.
- Not have the financial resources to resolve your own housing need.

Housing Needs Bands

Band A	Applicants will be placed in Band A in circumstances where the applicant's current property poses a significant risk to life or health, requiring immediate rehousing.
Band B	Applicants placed in Band B are deemed to need rehousing urgently. This includes Accepted Homeless Households.
Band C	Applicants placed in Band C are deemed to have a high need to move.
Band D	Applicants placed in Band D are deemed to have a recognised need to move.
Band E	Applicants placed in Band E are aged 60 and over and are not deemed to have an identified need to move.

Allocation of accommodation

The Council allocates accommodation via a Choice Based Lettings scheme. Within the Housing Needs Bands, the length of time an applicant has been waiting will be the deciding factor in determining who is rehoused, unless a Local Lettings Policy applies.

We advertise available properties on a weekly basis at www.stalbanshomechoice.co.uk. All applicants will need to log in and 'bid' (apply) for properties. In certain circumstances, auto bidding, approved bidding and direct allocations may apply.



Further information

The Council believes that social housing is one of a range of options available to applicants. For more information, please visit the Council website at www.stalbans.gov.uk where you will also find the full [Allocations Policy](#) or scan the QR code below.

If you have any queries, please email the Housing Registrations and Allocations Team at stalbands.homechoice@stalbands.gov.uk or call 01727 866100.

