

Privacy Notice

This privacy notice explains how St Albans City & District Council (the Data Controller) will use any personal information we collect about you when you use our services.

What information do we collect about you?

The information we will collect will vary depending on how you use the Council's Services. We collect personal information you agree to share with us voluntarily so that you can participate in this consultation. You are choosing to share your personal information. This means you are giving us consent to use your personal data for this consultation (Art. 6(1)(a) of General Data Protection Regulation). You will therefore be giving your consent.

You can withdraw your consent at any time by emailing GDPR@stalbans.gov.uk. Your rights are set out below.

How will we use the information about you?

If you respond to the consultation the information you provide will be used to enable the Council to understand your views on the Hackney Carriage and Private Hire Licensing Policy and we will use this information to inform our Policy drafting. We will present the information to the Licensing and Regulatory Committee who will determine the final Policy.

We will ensure that all personal information is kept securely.

How long will you keep this information?

We will destroy this personal information in accordance with our Disposal Schedules. This means we will securely destroy the information once we no longer need it. If you would like to know the specific period of time that relates to your personal information please contact performance@stalbans.gov.uk.

Access to information and correction

You have a right to request a copy of the personal information that we hold about you. If you would like a copy of some or all of your information, please contact foi@stalbans.gov.uk and ask for a subject access request.

You have the following rights in respect of the information you have consented to share with us:

- To be forgotten i.e. your details will be deleted
- To have us correct an error
- To have us restrict the way we use the information
- To object to us using the information
- To have your information shared at your request (data portability)

We will consider your request and respond within one month. Please contact GDPR@stalbans.gov.uk.

You can find out more about your rights on our website:

<https://www.stalbans.gov.uk/sites/default/files/documents/publications/privacy-notice/Individual%20Rights%20GDPR%20Website%20Notice.pdf>

You can also find out more about your rights on the Information Commissioner's website: <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/>

Changes to our Data Protection Policy

We have a Data Protection Policy in place and this can be found here:

<https://www.stalbans.gov.uk/sites/default/files/documents/publications/privacy-notice/GDPR%20Personal%20Data%20Policy.pdf>

Data Protection Officer

Our Data Protection Officer for the purposes of Articles 37 to 39 of the General Data Protection Regulation is Charles Turner, Solicitor to the Council. He can be contacted by emailing GDPR@stalbans.gov.uk or calling 01727 819209 for our Complaints Team.

How to contact us

Please contact us if you have any questions about our Data Protection Policy, or concerns about how we handle your information: by emailing foi@stalbans.gov.uk or write to us at: FOI Team, St Albans City & District Council, St Peter's Street, St Albans, AL1 3JE. Alternatively you can contact performance@stalbans.gov.uk directly.

Complaints

You have a right to complain to the Information Commissioner if you are unhappy with how we process your personal information. You can do so through their website: <https://ico.org.uk/concerns/> or by emailing: casework@ico.org.uk or calling their helpline on 0303 123 1113.