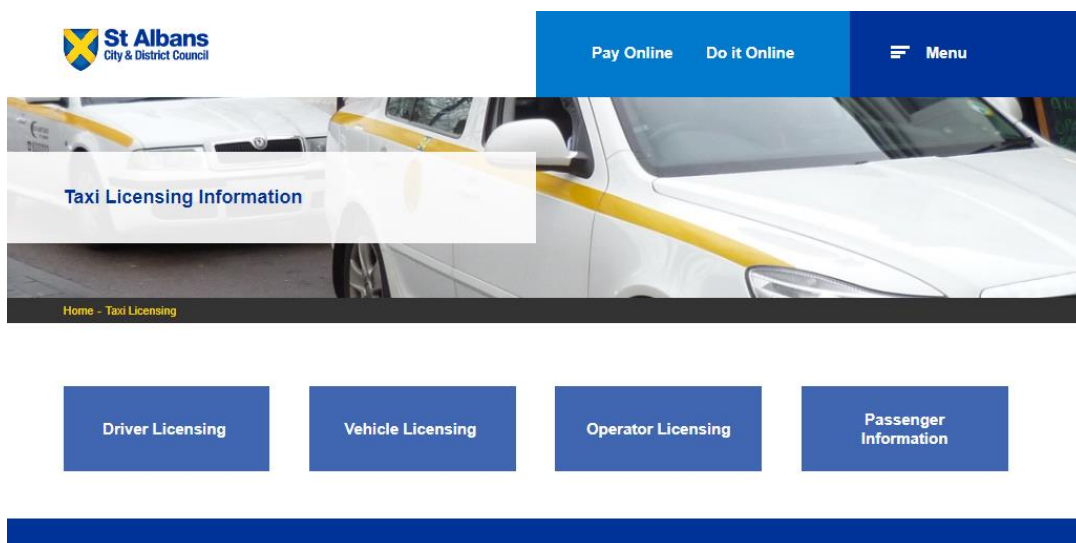


St Albans Licensing

Newsletter

May 2022

Taxi Licensing Website Update



The taxi licensing information on the council website was updated at the start of the year. You are now able to find all the information you need such as; renewal processes, application forms and policy information.

We have created a separate location for driver information, vehicle information and passenger information. This will make the website easier to navigate when you are looking for a specific item.

The below link will take you to that taxi licensing page:

<https://www.stalbans.gov.uk/taxi-licensing>

All current applications forms are available from the website at all times. You can also collect these from reception during office hours.

Wheelchair Accessible Contact List

Wheelchair users are very dependent on our licensed trade. Having the ability to contact a Hackney Carriage Driver directly, to book a wheelchair accessible vehicle, is very beneficial to them.

We have a list of hackney carriage drivers with wheelchair accessible vehicles on our website, this list provides contact details so that members of the public are able to contact them and book them directly.

If you would like to be included on this list, and you have a wheelchair accessible vehicle, please contact us on the following email:

licensing@stalbans.gov.uk

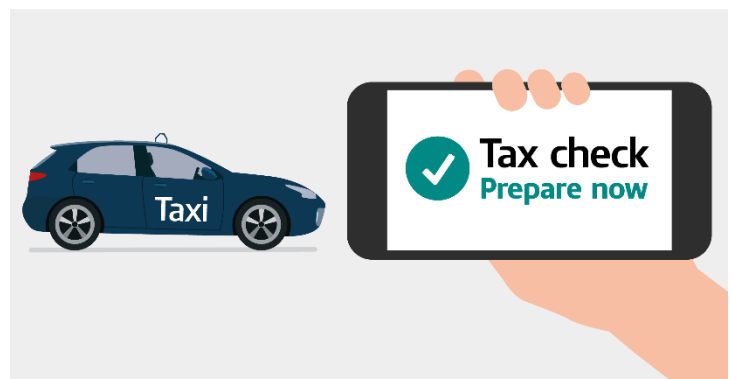
Please include the following within your email:

- Your vehicle licence number
- Contact number
- Booking availability (days of the week, hours)
- Do you need 24 hours' notice for a booking

Tax checks on licence renewal applications

Tax checks are now live for driver and operator renewal applications

After you complete the tax check you'll be given a code. You must give it to the licensing authority with your licence application — they will not be able to process your application without it.



The tax check codes expire after 120 days, so if you make a licence application for another licence after that time you'll need to carry out a new tax check for it.

The tax check should only take a few minutes. There'll be guidance on GOV.UK and anyone who needs extra support will be able to complete the tax check by phone through HMRC's customer helpline.

When you've completed the tax check, you'll get a code. You must provide this code on your renewal application form. We cannot proceed with your licence application or renewal until the tax check is completed and we have received the code. We will only receive confirmation from HMRC that you've completed the tax check, we will not have access to information about your tax affairs.

Temporary Road Closure

As you may already be aware, there is a street festival being held in St Peter's Street, St Albans on Thursday 2 June 2022 in celebration of the Queen's Platinum Jubilee. St Peter's Street and Market Place will be closed to all vehicles from 9am – midnight on that day, **and the taxi rank will be relocated to Civic Close**. We're expecting around 10,000 visitors to the event, which will be on from 3pm to 10pm, with a beacon-lighting ceremony at 9.45pm rounding off the evening.

Thank you very much for your understanding and patience. If you have any questions about the event please don't hesitate to contact the events team at: events@stalbans.gov.uk

Newsletter Distribution

The licensing team are look at ways we can be more environmental friendly. One change we are making is the way we will distribute our Licensing Newsletters. All future (and past) newsletters will now be available to view on our website:

<https://www.stalbans.gov.uk/taxi-licensing>

If you would like to subscribe to the Newsletter and receive an email copy, please email us on the below email:

licensing@stalbans.gov.uk

Driver News

If there is anything you would like to see included within our next newsletter please get in touch with the Licensing Team on:

licensing@stalbans.gov.uk