

Voluntary Code of Practice for Face-to-Face Fundraisers (Chuggers)

The activities of direct debit mandate collectors on the street (so-called "chuggers") are not regulated by law, and are not therefore subject to any licensing provision. However, the Council has in place a voluntary code of practice as follows:

- Only one visit by each d/d fundraising company per month to each town in the district
- Only one fundraising d/d company on the street at any one time • No d/d fundraising companies to visit on the same day and place as a national or local charity street collection
- No d/d fundraising companies to visit on Charter Market days (Wednesdays and Saturdays) in St Albans or during the month of December
- No d/d fundraising companies to visit during the University of Herts Graduation Week (usually early September)

This code of practice is included in the Council's Policy on Charitable Collections at Appendix 6.